

My Notices Archive

2commune will use this section to bring important information to your attention.

Website Accessibility Regulations Update

Posted: Mon, 24 Aug 2020 08:00

Dear UKLC Site Editor,

All local council websites will have to comply with [The Public Sector Bodies \(Websites and Mobile Applications\) Accessibility Regulations 2018](#) by 23rd September 2020.

NALC have produced an excellent publication called "Website accessibility requirements". Please contact your local county association if you don't already have a copy.

The publication is a practical how to guide, it explains the steps that local (parish and town) councils need to take to be compliant with accessibility regulations relating to public sector websites. It also contains a [link to a free accessibility testing tool](#).

What we have done.

We have tested the UKLC CMS using the recommended tool and can confirm that it passes the required technical tests.

We have updated the generic accessibility statement in line with the new guidelines.

This does not mean that your website is compliant.

What we have not done.

We have not tested each of our customer's websites individually.

What you need to do.

You will need to ensure that your content and documents are accessible.

Follow the accessibility guidelines on page 7 of the manual (UK LOCAL COUNCILS WEBSITE USER MANUAL V1.3) and ensure that you publish all documents as PDF/A correctly formatted and titled. Documents prior to September 2018 do not need to be in the new format.

You will need to test your website using the free testing tool mentioned above. If you find any errors which you can't fix then please add a technical support ticket and we will advise what you need to do. If you follow the guidelines above it will pass.

The new regulation requires that any text on your website has a minimum colour contrast ratio of 4.5 to 1. Some of your sites may not meet this requirement.

If you find that your website fails on colour contrast then we can change the template colours for you for a fixed one off fee of £120 + VAT.

You may wish to produce a [personalised accessibility statement](#). If you do this please add a technical support ticket providing a link to the page you have created and we will link it to the accessibility link at the bottom of your website.

Options available from us.

Option 1

We can make an accessibility statement page for you including the generic text for you to personalise: One off fee of £50 + VAT.

Option 2 (Includes Option 1)

We can conduct a full accessibility test on your website (excludes documents). This will include any fixes required to your content and or text contrast ratios. We will produce a tailored accessibility statement and link it from the bottom of your website: Fixed one off fee of £350 + VAT.

Option 3 (Includes Options 1 & 2)

As an alternative to the above options we offer an upgrade to our new '[Fully Responsive' template which is optimised for accessibility](#). We will ensure that your website meets the new colour contrast guidelines, conduct a full accessibility test and produce a personalised accessibility statement. The price is £750 + VAT. The upgrade is done on your live site and all content will remain as is. (Please note that we will not test your documents).

Regards,
2commune Admin

COVID-19 Update

Posted: Tue, 07 Apr 2020 08:00

Dear UKLC User,

We hope that your websites are proving to be a valuable communication tool during these strange times.

This is just to let you know that we are all well and it's business as usual here at 2commune.

Our office is closed and we're all working from home. Please can you help us by using the technical support ticket system (Control Panel > Technical Support) whenever possible as this helps us to work more efficiently and effectively.

Thank you for your understanding. We hope that you, your families and friends remain safe and well.

Kind regards,
2commune Admin

Seasons Greetings from all at 2commune

Posted: Fri, 20 Dec 2019 17:00

Dear UKLC user,

We wish you all a Very Merry Christmas and a Happy and Healthy New Year.

We've had another busy year, you can read all about it in our [2019 Christmas message](#).

Our office is now closed until 9:00am on Monday 6th January 2020.

Should you need any assistance during this period, please raise a technical support ticket and we will respond as soon as possible. Technical support tickets can be raised via your Control Panel > Technical Support.

It's been great working with you all during 2019. We hope you all have a good break and look forward to working with you next year.

Thanks to you all for being such fantastic customers.

Best Wishes
From us all at 2commune.

PS Please remember that you are able to see all past notices in your Control Panel > My Notices > Notices Archive.