

## **BUS Notice from RCC**

As you will be aware the operator of the Service 19 recently announced some changes to the service. Some of these changes have understandably caused a significant amount of concern within the communities along the routes. Since we became aware of the changes we have been working hard to assess the impact and take appropriate action. We will also be publicising the changes in other ways to raise awareness. From 14<sup>th</sup> August 2017 the service will no longer operate as a through service, meaning that passengers wanting to make onward journeys will need to change buses in the appropriate location if possible. The revised services are:

From 14<sup>th</sup> August 2017 the service will be known as the **9a**. It will operate to the attached timetable which comprises the commercial timetable supplemented by an early morning and late afternoon service, and a Saturday service subsidised by the council. Whilst this timetable does represent a slight reduction in service compared to what was provided previously, it should meet the needs of most users. Service users are asked to consult the revised timetable before attempting to travel. We hope that one of the operators of the school services may be able to register some of their services which would provide an additional travel opportunity during term time.

**Stamford to Peterborough:** Between Stamford and Peterborough the service will continue to operate hourly between Stamford Bus Station and Peterborough, with a slightly revised timetable but offering a similar level of service to that currently provided. This will be known as the 9.

It is unfortunate that the operator took the approach that they did to announcing these change between Oakham and Stamford. If the situation had been handled differently I believe a significant amount of the stress experienced by service users as a result of the announcement could have been avoided. However I think that what we are now able to provide should put most people's minds at rest. Please note that the services operating wholly outside of Rutland are not within Rutland County Council's influence.